CUSTOMER COMPLAINING

REGISTERING :

Customer name and surname :

Address :
Post Code : City : Country :
Phone :

Object :

Date and signature :

FOLLOWING :

Challenged service : ☐ Tourist Board ☐ Other :

Date of the complaining treatment by the Tourist Board Quality Referent (1) :

Date of the service reply and corrective action done by the service :

(1) *Claims must be taken into account and, if necessary, quickly transmitted to the challenged service, within three working days. The Quality Referent has to transmit the complaining. The Tourist Board responsability can't be engaged.*