

SATISFACTION SURVEY



To make your stay more enjoyable, the Tourist Board is engaged in the Quality Approach. To improve our services, your opinion interest us. We will be grateful if you could take a moment to complete the following survey :

	Very satisfied	Satisfied	A little satisfied	Not at all satisfied	Comments
ACCESS					
Did you find easily the Tourist Board (or our website for users) ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
ENVIRONMENT					
Information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Waiting time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
BEHAVIOUR AND EXPERTISE OF THE STAFF					
Did the staff was available and attentive to your request ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
INFORMATION					
Have you been satisfied by the answer to your request ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Your overall evaluation of the Tourist Board services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
How did you know Chauffailles ?	<input type="checkbox"/> Website		<input type="checkbox"/> Brochure		
	<input type="checkbox"/> Family, friends		<input type="checkbox"/> By chance		
Have you some comments or suggestions about the Tourist Office services ?					
Have you some comments or suggestions about the destination : accommodation, restaurants, shops, leisure, entertainment ?					